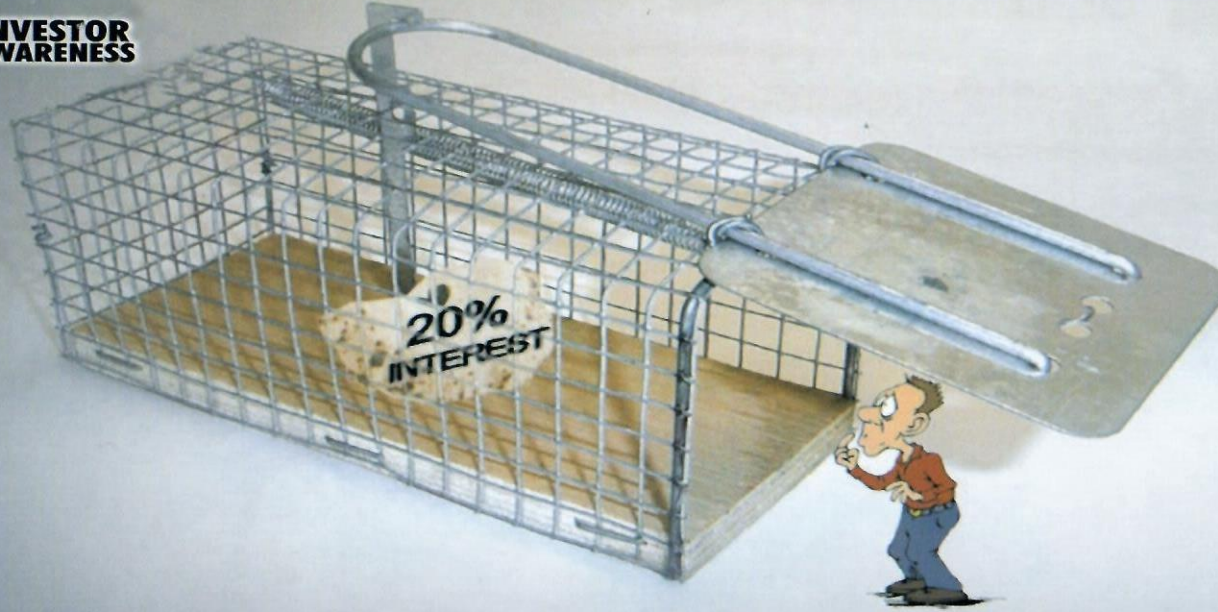


WEBSITE TO FACILITATE LODGING COMPLAINTS RELATED TO DEPOSIT/SCHEME OF ANY ENTITY

INVESTOR
AWARENESS



Chit Fund or Cheat Fund?

AAPKA SAHI FAISLA, SURAKSHIT RAKHE AAPKA PAISA.

What's New

- ▶ Awareness programs for the public, UDUPI DISTRICT, KARNATAKA, 2016-11-04
- ▶ Financial Awareness Message

Know your Law

Central Acts/Rules

- ▶ PCMCB Act
- ▶ Chit Funds Act
- ▶ Acceptance of Deposit rules, MCA
- ▶ Nidhi Provisions

State Acts

Registered Entities

List of registered entities with different regulators:

- ▶ RBI
- ▶ SEBI
- ▶ NHB
- ▶ IRDA
- ▶ PFRDA
- ▶ CRCS

The Regulators

Central Acts/Rules

- ▶ PFRDA
- ▶ Finance Department
- ▶ Registrar of Chit funds
- ▶ CRCS
- ▶ RBI

Regulations



File a Complaint



Track your complaint



Help your Regulator

Issued in public interest.



Frequently Asked Questions (FAQ) on "Sachet"

1. Which type of complaints can I lodge through this website?

This website is meant to facilitate lodging of any complaint related to deposits/schemes of various companies. If you have any complaint against a specific entity which has defaulted in repayment of deposits/money collected under any scheme or has collected money from you illegally, Please click on "File a complaint" tab on the homepage of the website and register your complaint.

2. What is the process of filing complaints?

Once you know under which regulator does the company fall, you may select the appropriate regulator in the "File a Complaint" page. In case you are not able to find out the regulator under whom the company falls, you may click on the link "Don't know the regulator?"

3. Why should I provide my mobile number while filing a complaint?

Your mobile number would be used to send you the complaint number and the status of your complaint.

4. What happens to the complaints lodged in the website?

The complaint submitted on this website would be immediately forwarded to the concerned Regulator/Law Enforcement Authority who would take necessary action as per their procedures and processes.

5. Within how many days should I expect my complaint to get resolved?

While the Regulators/Law Enforcement Agency will give immediate attention to the complaints, there is no definite time for resolution of complaints as the resolution of the complaint would depend on several factors including legal procedures.

6. If I want any updates regarding my complaint, whom should I contact?

Once your complaint is forwarded to the concerned Authority for taking action, you would receive the Contact Details of the Authority through email and SMS. You may contact on that email address for updates about your complaint. In case, no such message is received, you can contact SLCC team on the email address given in the acknowledgement mail.

7. How can I view the Status of my complaint?

You can view the Status of your complaint through Track your complaint button on the Home Page through your email Id/Contact No/Complaint no.

8. If my complaint is unresolved for a long time, can I send a reminder?

Once a complaint is forwarded to the concerned Regulator/Authority, the complaint gets disposed off from the SLCC website and you won't be able to send reminder through the website. You may then contact the concerned Agency whose details you would receive through email and SMS. However, if no action has been taken by the SLCC team (i.e. forwarded to the concerned Agency), after 30 days of registering your complaint, a reminder button will pop-up on the website. You may click on the reminder button to remind the SLCC team about your pending complaint.

9. What type of information can I share through "Help your Regulator"?

This website is meant to gather information regarding any unauthorized acceptance of deposits/money through various schemes by suspect entities so that action could be initiated against them. In case you have noticed any suspect activity such as unauthorized acceptance of deposits/money under different schemes, the same can be brought to the notice of the regulators by clicking on the "Help your Regulator" tab. You could also attach documents/pictures to support your information. The information submitted by you will be examined and used for further action.

10. I don't want my name to be displayed while sharing information. Can I post information on the discussion forum anonymously?

Yes, you have the option of sharing information anonymously.

11. What is the regulatory domain of different regulators?

The regulators are given their powers as per different laws / acts. You may read more about the acts through which the regulators regulate different companies under "The Regulators" block.

The regulations of different regulators can be found under the link "Regulations". This link will provide you with the latest regulations and press releases regarding deposit acceptance. It is advised that you may read the appropriate regulations before filing a complaint, as this will help you know whether or not the concerned company is violating any of the regulations or not.